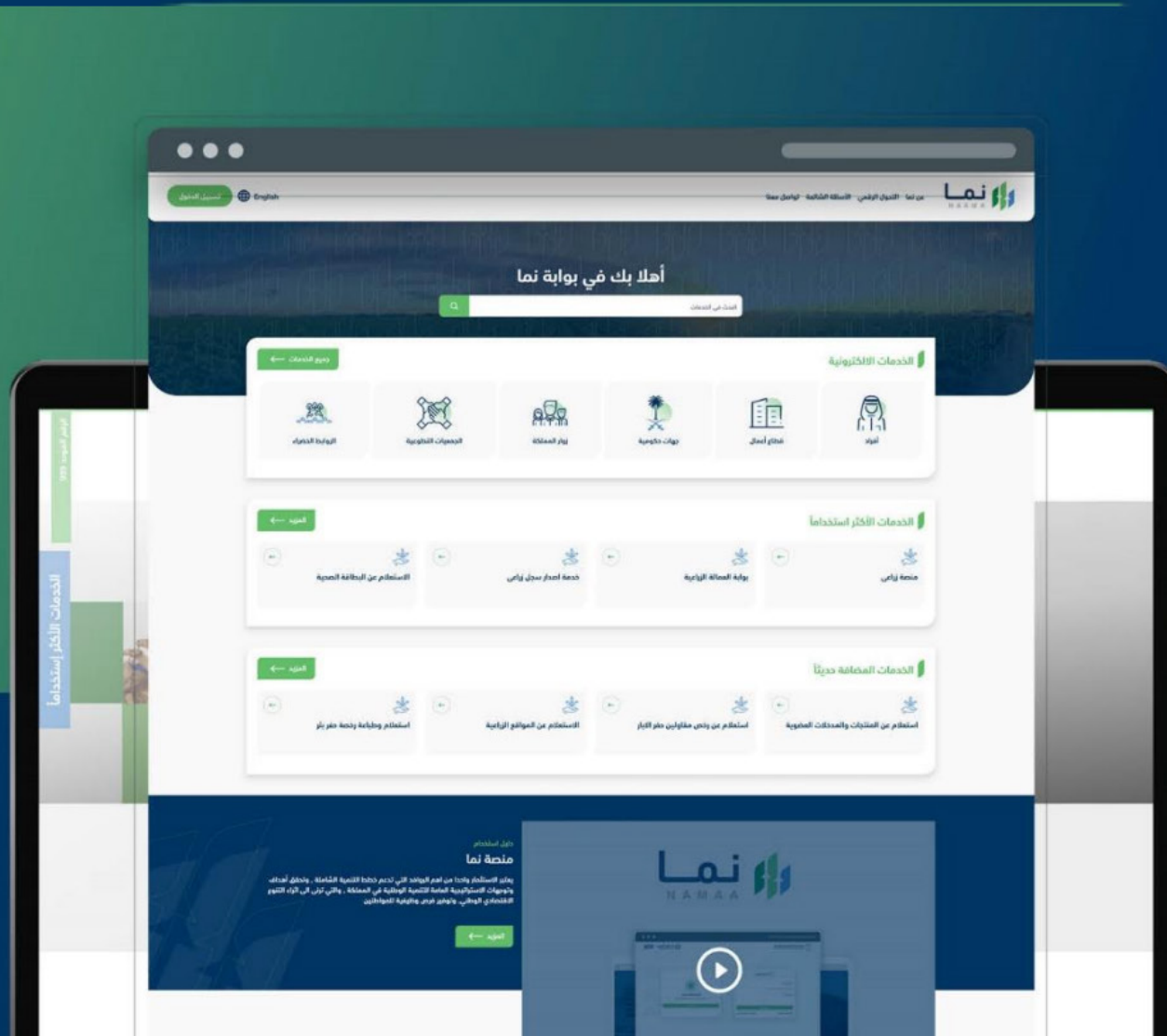


## User Guide

# Import Guidelines for Non-GCC Citizens

Website link ( [Click here](#) )



# Welcome To Naama

Electronic services system portal for the environment, water and agricultural sectors

Most Search Words [Bees](#) [Cattle Breeders](#) [Animals](#)

## Beneficiaries Categories

All Services →

- Individuals
- Business sector
- Government agencies
- Visitors to the KSA **Click here**
- Charity Institutions

## Most Used Services

All Services →

- Citizen's Voice**  
Through this service, Saudi citizens can send their inquiries, complaints, or suggestions to the minister.  
[Public services](#) [Reports and Inquiries](#)
- The Veterinary Health Card**  
This service allows Saudi citizens to print a veterinary certificate after obtaining a veterinary health card. It is requested from th...  
[Animal Services](#) [Veterinary clinic services](#)
- Issuance of Breeder Register**  
This service allows unregistered Saudi citizens to request the issuance of a new breeder register.  
[Animal Services](#) [Veterinary clinic services](#)
- Apiary License for Individuals**  
This service allows investors to request individual apiary licenses.  
[Licensing services](#) [Agricultural Licenses](#) [Plant Wealth](#)  
[Beekeeping and Honey production](#) [Apiary](#)

## Electronic Services

### Service Category

- All Services (227)
- Agricultural services 16
- Financial Support services 4
- Import and export services 27
- Licensing services 144
- Public services 7
- Animal Services 17
- Water services 1
- Aseel 11

### Electronic Services

Search For Service  [Search](#) Individuals  -- Service Order --

- Report**  
Reports and Inquiries  
This service allows the beneficiary to report open wells, palm weevil, locust reports, and livestock reports.
- Inquire about a Well Drilling License**  
Inquiries services  
This service allows beneficiaries who have applied to issue a well-drilling license to inquire about their request.
- Cattle Census Certificate**  
Veterinary clinic services  
This service allows registered Saudi citizens who have electronic veterinary health cards to request a cattle census certificate for...
- Import Cats Permit** **Click here**  
Import services  
This service allows beneficiaries to request import cat permits.
- Issuance of Breeder Register**  
Veterinary clinic services  
This service allows unregistered Saudi citizens to request the Issuance of a new breeder register.
- Register for Vaccine Waitlist (Veterinary Clinic)**  
Veterinary clinic services  
This service allows registered Saudi citizens holding valid electronic veterinary health cards to register for the Vaccine...
- Activate Breeder Register**  
Veterinary clinic services  
This service allows unregistered Saudi citizens with inactive or canceled electronic breeder registers to request reactivation.
- Animal Samples Collection Appointment**  
Veterinary clinic services  
This service allows beneficiaries to book an appointment to collect animal samples for analysis.
- Vaccinations Appointment**  
Veterinary clinic services  
This service allows registered citizens who have electronic veterinary health cards to request an appointment to vaccinate...
- Veterinary Clinic Appointment**  
Veterinary clinic services  
This service allows registered Saudi citizens who hold electronic veterinary health cards to request an appointment to visit a...
- Transfer Breeder Register Ownership**  
Veterinary clinic services  
This service allows registered Saudi citizens with valid electronic veterinary health cards to request to transfer breeder register...
- Transforming to Organic Production Request Registration**  
Organic Farming services  
This service allows farmers to request a license to transform into organic production.
- Farms Organic Agriculture**
- Organic Agriculture Farms Fund Requests**
- Organic Products Certification (Farms)**
- Organic Products Certification (Organic)**

Home Page / Service Search / Service Details

## Import Cats Permit

Import and export services | Import services

This service allows beneficiaries to request import cat permits.

[Service Level Agreement](#)

 Service Request

### Click here

Steps

**Requirements**

Required Documents

- ▶ The beneficiary must submit an import permit request 15 days before shipment.
- ▶ The importer must be 18 years and older.

Importing companies, institutions, and individuals must adhere to the following conditions:

- ▶ The veterinary quarantine system (law) in the GCC countries, its executive regulations in Saudi Arabia, and the animal welfare system for the GCC countries and its executive regulations in Saudi Arabia on consignment.
- ▶ Beneficiaries (companies and institutions) must have a valid commercial register to which the activity is added, according to the type of permission required.
- ▶ The beneficiary must have a valid project license for livestock projects, provided that the imported quantity does not exceed the production capacity of the licensed project.
- ▶ CITES license when importing a species from the lists of endangered species.
- ▶ The import permit must be valid for (30) days from the date the permit is issued.
- ▶ The import must be from the countries from which imports are permitted, as shown on Anaam platform.
- ▶ Entry of the consignment must be through the specified port as indicated in the import permit.
- ▶ The special conditions must apply depending on the type of import permit required.
- ▶ The animals must be identified with a passport, certificate, electronic chip, or any other identification method, depending on the type of animal or bird imported.
- ▶ The Ministry determines the quantity/number in the import permit according to the capacity of the port of entry.
- ▶ The Ministry determines and schedules the arrival times of consignments according to the capacity of the quarry at the ports of entry.
- ▶ The Ministry has the right to reject all import requests from countries, according to the World Organization for Animal Health.



#### Service Audience

Individuals , Business sector ,  
Government agencies , Visitors to the KSA



#### Service Language

English



#### Service Period

5 days



#### Service Cost

0.0



#### Service Start Date

2019-06-01



#### Service Provider Channels

Naama Platform



#### Service Support

 Contact Us

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# Import Cats Permit

[Import and export services](#) [Import services](#)


This service allows beneficiaries to request import cat permits.

[Service Level Agreement](#)


 [Service Request](#)

Steps	Requirements	<b>Click here</b> Required Documents
-------	--------------	---


- ▶ A copy of the passport.
- ▶ A copy of the health certificate.
- ▶ A picture of the pet.
- ▶ Bill of lading form.

 **Service Audience**  
Individuals , Business sector ,  
Government agencies , Visitors to the KSA


---

 **Service Language**  
English


---

 **Service Period**  
5 days


---

 **Service Cost**  
0.0


---

 **Service Start Date**  
2019-06-01

---

 **Service Provider Channels**  
Naama Platform

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 **Service Support**  
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## Import Cats Permit

Import and export services Import services

This service allows beneficiaries to request import cat permits.

[Service Level Agreement](#)

Click here

 Service Request

Steps

Requirements

Required Documents

- ▶ A copy of the passport.
- ▶ A copy of the health certificate.
- ▶ A picture of the pet.
- ▶ Bill of lading form.

 Service Audience

Individuals , Business sector , Government agencies ,  
Visitors to the KSA

 Service Language

English

 Service Period

5 days

### Citizens And Residents Login



**NIC**  
مركز المعلومات الوطني  
National Information Center

Login Through Standard Access

### Saudi Visitors Login

#### Login

Gulf ID number / Border Number

Password

[Forget Password](#)

Don't Have Account ? [New Account](#)

Login

Click here

login if you already have an account



Click here

### New User Visitor

[Inside KSA](#) [Outside KSA](#)

<b>Border Number / Visa Number *</b> <input type="text"/>	<b>Date Of Birth *</b> Date Hijri <input type="text"/> Date Gregorian <input type="text"/>	<b>Mobile Number *</b> <input type="text"/>	<b>Email Address *</b> <input type="text" value="example@domain.com"/>
<b>Arabic First Name *</b> <input type="text"/>	<b>Arabic Father Name *</b> <input type="text"/>	<b>Arabic Grand Name</b> <input type="text"/>	<b>Arabic Last Name *</b> <input type="text"/>
<b>English First Name *</b> <input type="text"/>	<b>English Father Name *</b> <input type="text"/>	<b>English Grand Name</b> <input type="text"/>	<b>English Last Name *</b> <input type="text"/>
<b>Nationality *</b> -- Select Nationality --	<b>Passport Id *</b> <input type="text"/>	<b>Password *</b> <input type="password"/>	<b>Confirm Password *</b> <input type="password"/>
<b>Gender *</b> -- Select Gender --	<b>Address *</b> <input type="text"/>		

I certify that the information is correct and that I have read the [privacy notice](#), the [electronic services policy](#), and the [conditions for the service](#). In the event of non-compliance, the Ministry has the right to take legal and regulatory measures

[Privacy Policy](#) / [Usage Policy](#)

[Check](#)



### Terms And Conditions

#### General Terms and Conditions

Import orders must be submitted 15 days before shipment

The age of the importer of dogs must be 30 years and over

The imported cats must be 18 years old and over

1- All imported consignment should comply with the Veterinary Quarantine Law in the GCC States, its Executive Regulation and the relevant Mistrial and administrative directiv

2- The importer must obtain a commercial register (for commercial purposes)

3- CITES License when importing a species from the list of endangered specie

The terms and conditions of the service have been reviewed and the instructions approved \*

**Click here**

Next →

## Import Cats Permit

- 1 Terms And Conditions
- 2 Main Data
- 3 Request Detail
- 4 Attachments
- 5 Review

**Import Company Details**

Importer Name *	Importer Address *	Mobile No *
<input type="text"/>	<input type="text"/>	<input type="text"/>
Fax No *	E-Mail *	
<input type="text"/>	<input type="text"/>	

**Details About Consignment**

Arrival Date *	Arrival Port *
<input type="text"/>	<input type="text"/>

**Exporter Data**

Exporter Name *	Identity Number/CR Number *	Mobile No *
<input type="text"/>	<input type="text"/>	<input type="text"/>
Fax No *	E-Mail *	Address *
<input type="text"/>	<input type="text"/>	<input type="text"/>
Transport Mode *	Shipping No *	Shared Transporter *
<input type="text"/>	<input type="text"/>	<input type="text"/>

**Fill in the same information in both the import company details and the exporter data.**

**Click «Next» after filling out all the page details.**

[← Previous](#) [Next →](#)

### Request Detail

Export Country *	Origion Country *	State *
<input type="text"/>	<input type="text"/>	<input type="text"/>
Type *	Scientific name *	Kind *
<input type="text"/>	<input type="text"/>	<input type="text"/>
Count *	<input type="text"/>	

Add

Click «Next» after filling out all the page details.

E.Country	O.Country	State	Type	Scientific name	Kind	Count	Delete
United Arab Emirates	United Arab Emirates	Ajman	Cats	hamlaya	aleef	1	Delete

← Previous **Next** →

### Import Cats Permit

Terms And Conditions > Main Data > Request Detail > **4 Attachments** > 5 Review

Attachments

Please attach a file or image in pdf or jpg format and no larger than 10 Mb

Type	Required	Attachments	Action
Passport	Not Required		<a href="#">Load Attachments</a>
health certificate \ vaccination record	Required		Press to Select Attachment
Shipping Policy	Not Required		Press to Select Attachment
Animal image	Required		Press to Select Attachment
National Identity\ eqama	Required		Press to Select Attachment

Notes

Notes

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Upload →

Upload →

Upload →

Click «Next» after filling out all the page details.



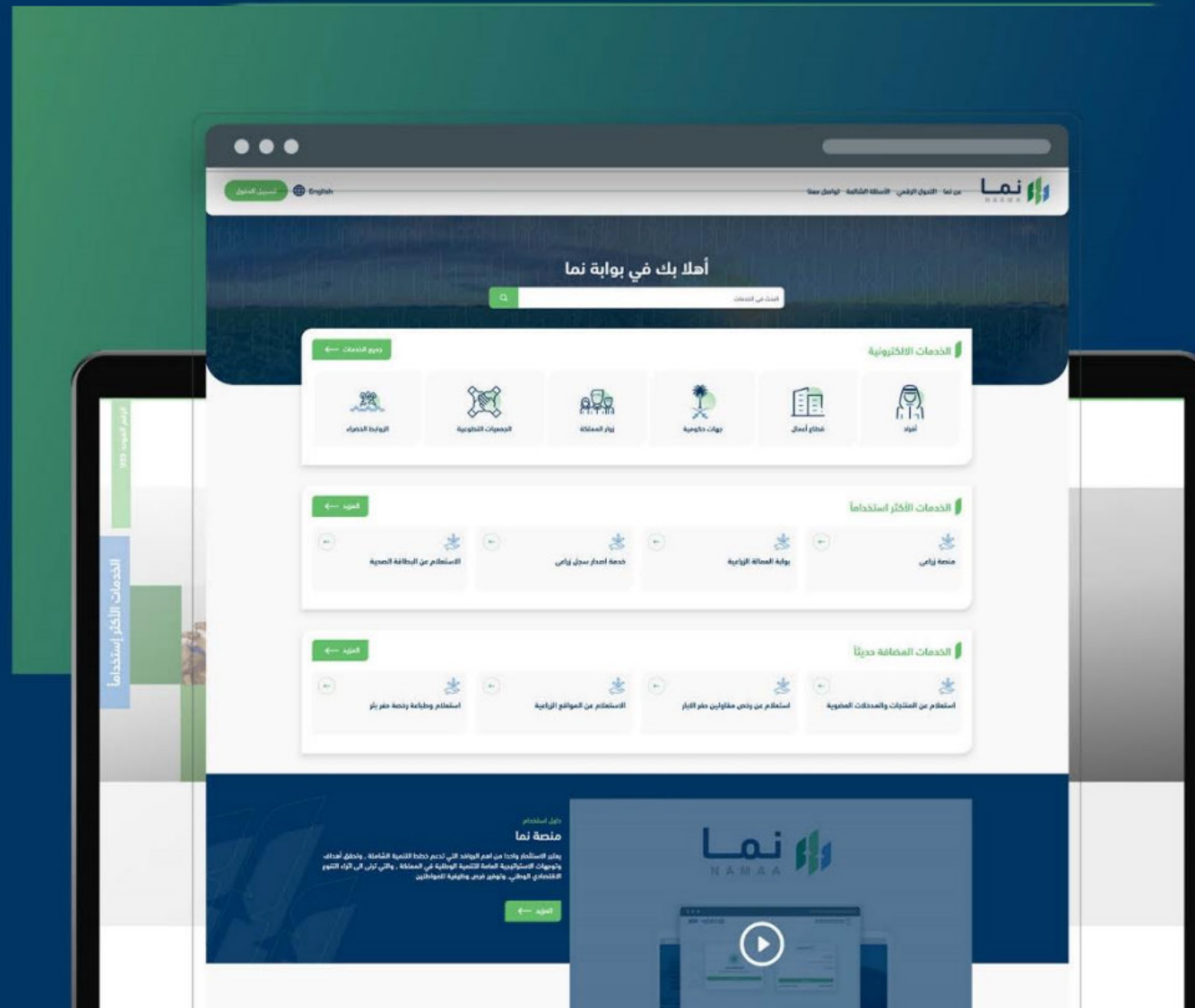
**importer request**

**Your request has been sent successfully**

## User Guide

# Export Guidelines for Non-GCC Citizens

Website link ( [Click here](#) )



# Welcome To Naama

Electronic services system portal for the environment, water and agricultural sectors

Most Search Words [Bees](#) [Cattle Breeders](#) [Animals](#)

## Beneficiaries Categories

All Services →

- Individuals
- Business sector
- Government agencies
- Click here** Visitors to the KSA
- Charity Institutions

## Most Used Services

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- Issuance of Breeder Register**  
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[Animal Services](#) [Veterinary clinic services](#)
- Apiary License for Individual**  
This service allows investors to request individual apiary licenses.  
[Licensing services](#) [Agricultural Licenses](#) [Plant Weath](#)  
[Beekeeping and Honey production](#) [Apiary](#)

### Export Fungal Organisms Permit

Export services

This service allows citizens and companies to export fungal organisms permit.

### Export Bees and Queen Bees Permit

Export services

This service allows citizens and companies to export bees and queen bees.

### Export Birds Permit

Export services

This service allows citizens and companies to export birds.

### Export Falcons Permit

Export services

This service allows citizens and companies to export falcons.

### Export Animal Products Permit

Export services

This service allows citizens and companies to export animal leather products.

### Export Rabbits Permit

Export services

This service allows citizens and companies to export rabbits.

### Import Fierce Animals Permit (Dogs)

Import services

This service allows individuals and companies to import ferocious animals (dogs).

### Meaad

Appointment Reservation

This service allows beneficiaries to request an appointment to visit the ministry's office.

### Equestrian Platform for Saudi Horses

Equestrian services

This service aims to form a database of horse owners and their locations and to form maps for the geographical...

### Import Fungal Organisms Permit

Import services

This service allows individual citizens and companies to obtain permits to import fungal organisms.

### Escalate Water Complaints

Water services

This service allows beneficiaries to escalate water and sanitation complaints to service providers if they are...

### Export Pets Permit (Dogs and Cats)

Export services

This service allows individual citizens, companies, and visitors to request export pet permits (dogs and cats).

Click here

### Entry and Exit Permit

Entry or Exit services

The service allows beneficiaries to issue entry and exit permits for camels to participate in festivals and...

### Exit and Entry Permit

Entry or Exit services

The service allows beneficiaries to issue entry and exit permits for camels to participate in festivals and...

### Export Permanent Horses Permit

Export services

This service allows citizens and companies to obtain export permanent horses permits.

### Export Horse Semen Permit

Export services

This service allows individual citizens and companies to obtain export horse semen permits.

### Export Permit for Scientific Research

Export services

This service allows individual citizens, companies, and government entities to obtain export permits for scientific...

### Export Livestock Permit

Export services

This service allows citizens and companies to export cattle (sheep, goats, cows, and equines).

### Compensation and Support for Fishermen

Financial Support services

This service allows the Saudi artisan fisherman and fishing worker to apply to benefit from the support provided by th...

### Export Open-field Vegetable Corps in the Arab Shield (Except Onions and...

Import and Export licenses

This service allows investors to issue a license to export open-field vegetable corps in the Arab shield (except onio...

### Export Open-field Vegetable Corps in the Arab Shield (Only Onions and...

Import and Export licenses

### Operational license

Plant Wealth Projects

This Service enables investors to apply for an operational

### Construction license

Plant Wealth Projects

This service enables investors to apply for a construction

### Transfer license ownership (construction - operational)

Plant Wealth Projects





Home Page / Service Search / Service Details

# Export Pets Permit (Dogs and Cats)

Import and export services Export services

This service allows individual citizens, companies, and visitors to request export pet permits (dogs and cats).

[Service Level Agreement](#)

Service Request

Click here

Steps

Requirements

Required Documents

- ▶ The beneficiary must have an import permit or approval from the importing country.
- ▶ The beneficiary must ensure that the health conditions required by the importing country are implemented.
- ▶ The conditions must be from the competent authority in the livestock sector in the importing country.
- ▶ Veterinary health requirements must be applied by clinics or ministry offices from the country importing from Saudi Arabia and approved and authenticated in the export health certificate.

Service Audience

Business sector , Individuals , Visitors to the KSA

Service Language

English

Service Period

5 days

Service Cost

0.0

Service Start Date

2019-06-07

Service Provider Channels

Naama Platform

Service Support

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# Export Pets Permit (Dogs and Cats)

[Import and export services](#) [Export services](#)

This service allows individual citizens, companies, and visitors to request export pet permits (dogs and cats).

[Service Level Agreement](#)

 [Service Request](#)

**Click here**

Steps

Requirements

**Required Documents**

- ▶ Attach the commercial register/ National ID.
- ▶ Attach an import permit or approval from the importing country.
- ▶ The beneficiary must ensure that the health conditions required by the importing country are implemented.
- ▶ Attach a health report for the pet.

 **Service Audience**

Business sector , Individuals , Visitors to the KSA

 **Service Language**

English

 **Service Period**

5 days

 **Service Cost**

0.0

 **Service Start Date**

2019-06-07

 **Service Provider Channels**

Naama Platform

 **Service Support**

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## Export Pets Permit (Dogs and Cats)

[Import and export services](#) [Export services](#)

This service allows individual citizens, companies, and visitors to request export pet permits (dogs and cats).

[Service Level Agreement](#)

Click here

 [Service Request](#)

Steps

Requirements

Required Documents

- ▶ Attach the commercial register/ National ID.
- ▶ Attach an import permit or approval from the importing country.
- ▶ The beneficiary must ensure that the health conditions required by the importing country are implemented.

 **Service Audience**

Business sector , Individuals , Visitors to the KSA

 **Service Language**

English

 **Service Period**

### Citizens And Residents Login



**NIC**  
مركز المعلومات الوطني  
National Information Center

Login Through Standard Access

### Saudi Visitors Login

#### Login

Gulf ID number / Border Number

Password

[Forget Password](#)

Don't Have Account ? [New Account](#)

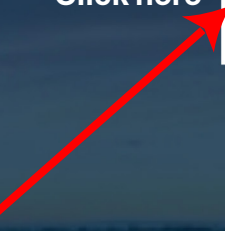
Login

Click here

login if you already have an account



Click here



### New User

[Inside KSA](#) [Outside KSA](#)

Border Number / Visa Number \*     Date Of Birth \*     Mobile Number \*     Email Address \*  
Date Hijri    Date Gregorian    example@domain.com

Arabic First Name \*     Arabic Father Name \*     Arabic Grand Name     Arabic Last Name \*

English First Name \*     English Father Name \*     English Grand Name     English Last Name \*

Nationality \*     Passport Id \*     Password \*     Confirm Password \*  
-- Select Nationality --

Gender \*     Address \*  
-- Select Gender --

I certify that the information is correct and that I have read the [privacy notice](#), the [electronic services policy](#), and the [conditions for the service](#). In the event of non-compliance, the Ministry has the right to take legal and regulatory measures

[Privacy Policy](#) / [Usage Policy](#)

[Check](#)

## Export Pets Permit (cats / Dogs)

- 1 Terms And Conditions
- 2 Main Data
- 3 Request Detail
- 4 Attachments
- 5 Review

### Terms And Conditions

1. Must have an import permit or approval from the importing country.
2. The required health conditions must be met by the importing country.
3. The conditions must be from the competent authority in the livestock sector of the importing country.
4. Veterinary health requirements must be applied through clinics or ministry offices of the importing country in the Kingdom of Saudi Arabia and approved in the export health certificate.

The terms and conditions of the service have been reviewed and the instructions approved \*

**Click here**

Next →

## Export Pets Permit (Cats / Dogs)

**Export Information**

Export Name	The Address	Mobile No
<input type="text"/>	<input type="text"/>	<input type="text"/>
Fax No	E-Mail	
<input type="text"/>	<input type="text"/>	

**Entity Information**

Region *	Governorate *	Office *
<input type="text"/>	<input type="text"/>	<input type="text"/>

**Fill in the same information in both the import company details and the exporter data.**

**Details About Consignment**

Exit Date *	Exit Port *
<input type="text"/>	<input type="text" value="King Khalid International Airport"/>

datepicker

**Exporter Details**

Exporter Name *	Identity Number/CR Number/Passport *	Mobile No *
<input type="text"/>	<input type="text"/>	<input type="text"/>
Fax No	E-Mail *	Address *
<input type="text"/>	<input type="text"/>	<input type="text"/>
Transport Mode *	Shared Transporter *	
<input type="text"/>	<input type="text"/>	

**Click «Next» after filling out all the page details.**

## Export Pets Permit (Cats / Dogs)

1 Terms And Conditions

2 Main Data

3 Request Detail

4 Attachments

5 Review

### Request Detail

Import Country *	Origin Country *	Type *
<input type="text"/>	<input type="text"/>	<input type="text"/>
Scientific name for type *	Kind *	Count *
<input type="text"/>	<input type="text"/>	<input type="text"/>

Add

E.Country	O.Country	Type	Scientific name	Kind	Count	Delete
-----------	-----------	------	-----------------	------	-------	--------

### Location

Latitude	Longitude
<input type="text"/>	<input type="text"/>



Click «Next» after filling out all the page details.

← Previous Next →





## Export Pets Permit (Cats / Dogs)

Progress: Terms And Conditions > Main Data > Request Detail > **4 Attachments** > 5 Review

Attachments

Please attach a file or image in pdf, png or jpg format and no larger than 10 Mb

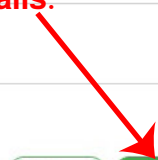
Type	Required	Attachments	Action
Import permit or approval from the importing country	Not Required		Press to Select Attachment
The health conditions required by the importing country	Not Required		Press to Select Attachment
pet health report	Required	<b>Upload</b> →	Press to Select Attachment
Valid health certificate	Required	<b>Upload</b> →	Press to Select Attachment
Vaccination card	Required	<b>Upload</b> →	Press to Select Attachment
The INEX model for European Union countries	Not Required		Press to Select Attachment

Notes

Notes

← Previous **Next** →

Click «Next» after filling out all the page details.



**importer request**

**Your request has been sent successfully**